BRITISH COUNCIL

VACANCY

Contact Centre

Location – British Council, Colombo 03

Successful Candidates will be responsible for Managing Customer Inquiries (Telephone, Email & Social Media) while ensuring a High-quality Customer Experience.

Requirements:

- Excellent Communication Skills.
- Strong Focus on Customer Service and Sales.
- Proficiency in English & Sinhala.

Forward the updated CV to
info.lk@britishcouncil.org

Closing Date: 31 Dec 2026