

Welcome Pack



Primary Plus

**Feel more
confident
with every
word**

Your child's course

The health and safety of our students and teachers is important to us. We will resume classes face to face at our centres in line with government regulations. A reminder that in the event the situation changes, and we are instructed to suspend face-to-face classes in line with government guidelines, we will immediately move online.

Please click on the links below to access the parent and student guides

Online classes : Please click here to access the parent and student guide

Face to face classes : Parent guide

Face to face classes : Student guide

What's special about Primary Plus?

A safe, supportive place to learn



Our teachers put your child's needs first

Highly trained, specialist teachers who get the best out of every child



Tailored to your child's age and personal development

Teachers inspire children by focusing on their natural interests



A nurturing and collaborative environment

Children are relaxed and motivated to learn in pairs or in groups



Fun classes in small groups

Learning together, making friends. Happy learners make confident speakers

An English learning adventure your child will love



Modular English learning

Designed by experts, delivered with high quality magazines that cover real-world topics.



Building real-world skills

Practical tasks and projects build skills like problem solving, teamwork and critical thinking.



Sparking creativity

Course features Shaun the Sheep's stories from Oscar-winning studio Aardman to engage young imaginations.



Guided learning

Fun activities to do at their own pace to prepare for class.



Sense of progress

Your child will feel more in charge with a personalised dashboard.



Nurturing confidence

Turning curiosity into confidence to express themselves. Ready for secondary school!

An improved approach for a more rewarding experience

Before



Activities, quizzes and games to prepare for class and build reading, listening and vocabulary skills

At home

During



More time to communicate with your teacher and classmates, practise grammar and receive more personalised feedback from your teacher

In class

After



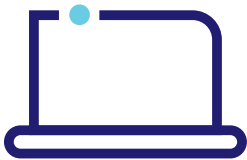
Reflect and review, track progress, identify areas for improvement and celebrate success

After class

IT equipment needed for blended learning

You will need the following equipment to take part in an online class.

Laptop or Desktop computer



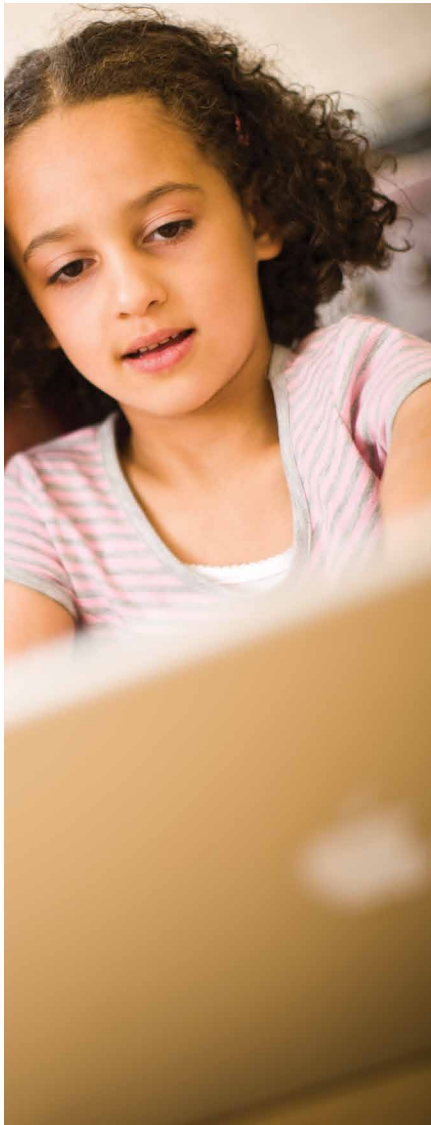
Audio



Video



A good internet connection



Free activities

In addition to your child's course, we have optional fun activities exclusively for our Young Learners.

Storytelling for kids



Game shows and quizzes



Reading and fun games



We will send regular updates during each term.

Child protection

We believe that child protection requires everyone to take responsibility and that every child matters. Your child's safety is very important to us.

To keep your child safe while they learn online or in our classrooms, we have worked with our global child protection team to put safeguarding measures in place. Please support us by reading through our code of conduct and parent guide. For further details on our Child Protection policy, [click here](#).



Our inclusion policy

Every child is important to us and we want them to feel comfortable and welcome in our classes. Please [click here](#) to view our inclusion policy on how we make our centres welcoming and easy to use for as many people as possible, especially people who are disabled or have special educational needs.



Raising concerns

Please tell us if you see or experience behaviour or actions at the British Council which you feel:

- affect the safety of children or vulnerable adults
- may be fraudulent
- are harassment.

The British Council is working with Safecall to provide an independent and confidential way to report your concerns.

Safecall will take reports in confidence and you may remain anonymous if you wish.

Report online at
www.safecall.co.uk/report

Our Customer Service team will be happy to help you with any further assistance you may need.

If you need any additional support, contact us on

**T: +94 (0)70 7521 521
9.00 a.m. to 5.00 p.m.**

E: info.lk@britishcouncil.org

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