
The Learning Hub

2025

The Learning Hub

To make sure the students get the full experience of our classes, it's important that your Learning Hub app and password is set up so you can easily log in and explore all the activities and resources available.

Learn how to set up the mobile app and notifications to stay informed and engaged.

Scan here to see our
introductory video for parents
on our Learning Hub



What is the Learning Hub?

The Learning Hub is an online learning platform. It is a website you can visit using your web browser but also an app – easily accessible through your phone or tab.

It has three key features:

1. Language Resources –

Songs and stories to continue learning
at home.

2. The Newsfeed –

Regular updates on lesson content –
posted every two weeks.

3. Portfolios –

Pictures of your child learning in class –
uploaded every four weeks

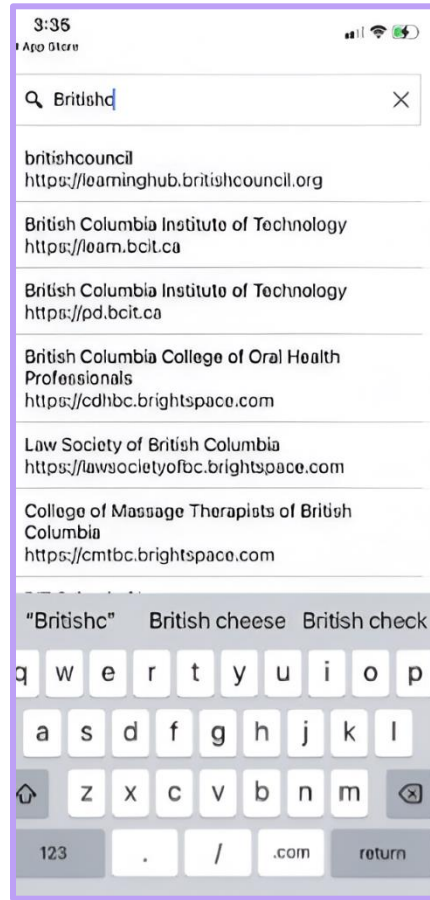


Scan here to learn how
to set up notifications
and use the mobile app

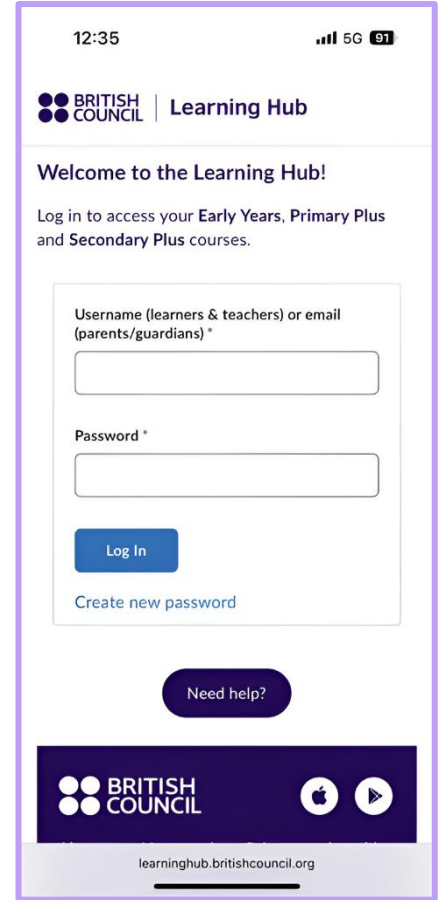
Step 1



Download the app 'Brightspace Parent & Guardian Pulse' app from Play Store/ App Store to your phone or tablet



To find your children's course, type British Council in the search box and then click on <https://learninghub.britishcouncil.org>



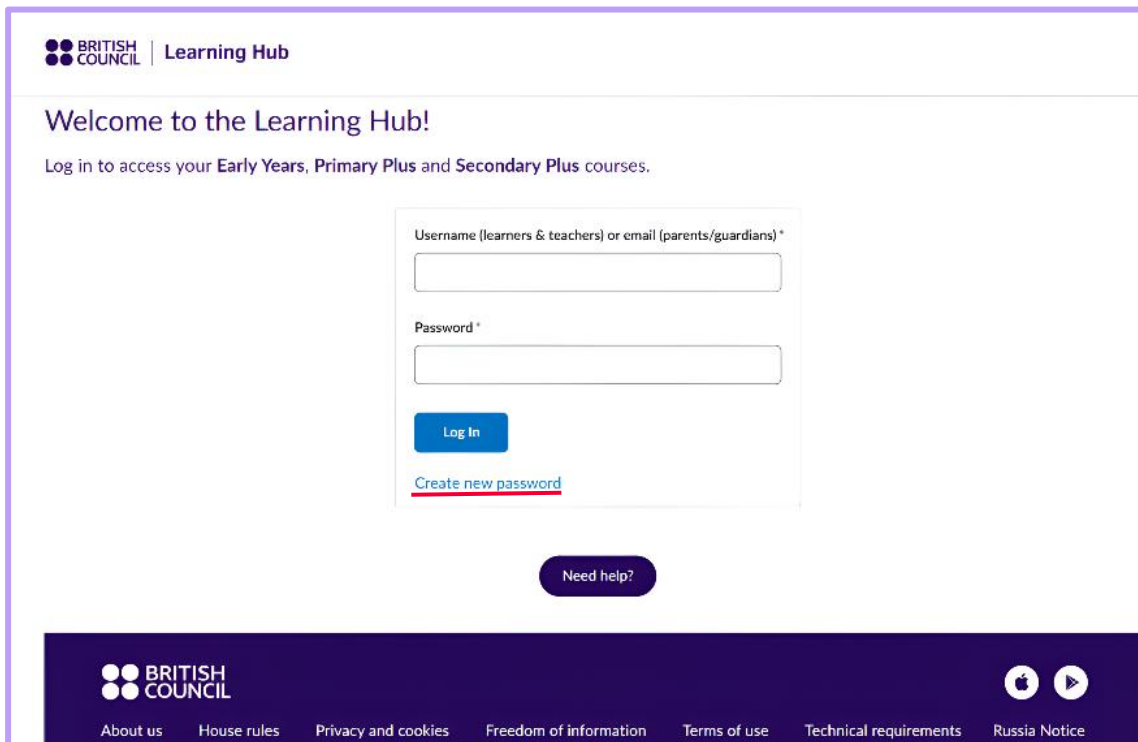
You will be able to see a log in page as above

Step 2

- Click on create new password
- Enter your username: email address for parent account or Student ID for student account (eg: LK006123456)

Students enrolled **before 2025 please use the old Student ID followed by “LK” (eg: LK612365)*

- You will receive an email (check junk/spam) with instructions— follow them to create a secure password. (steps given below)



The screenshot shows the British Council Learning Hub login interface. At the top left is the British Council logo and the text 'Learning Hub'. Below this is a welcome message: 'Welcome to the Learning Hub!' followed by 'Log in to access your Early Years, Primary Plus and Secondary Plus courses.' The main login area contains two input fields: 'Username (learners & teachers) or email (parents/guardians) *' and 'Password *'. Below the password field is a blue 'Log In' button and a red underlined link 'Create new password'. A purple 'Need help?' button is located below the login fields. The footer is a dark purple bar containing the British Council logo, a list of links (About us, House rules, Privacy and cookies, Freedom of information, Terms of use, Technical requirements, Russia Notice), and Apple and YouTube icons.

BRITISH COUNCIL | Learning Hub

Welcome to the Learning Hub!

Log in to access your **Early Years**, **Primary Plus** and **Secondary Plus** courses.

Username (learners & teachers) or email (parents/guardians) *

Password *

Log In

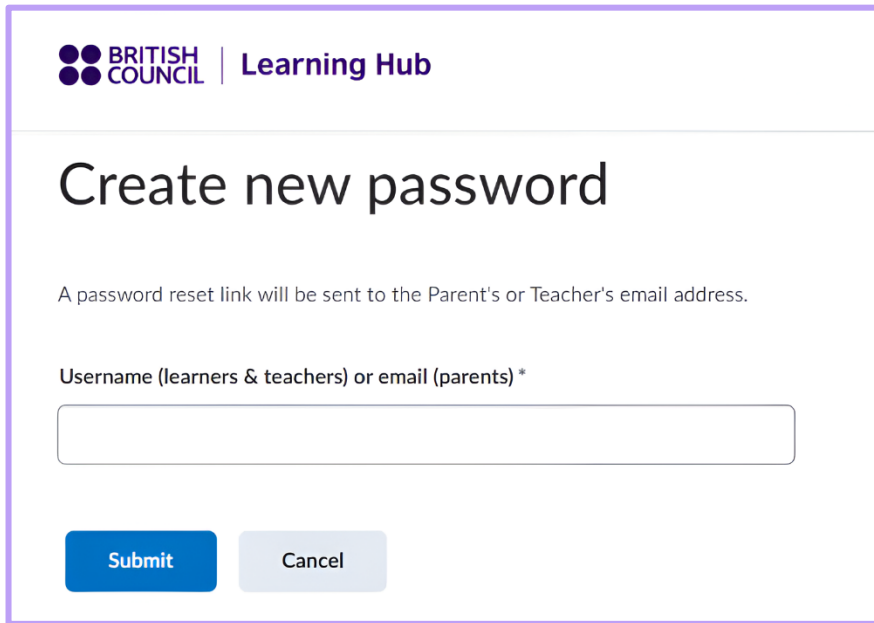
[Create new password](#)

Need help?

BRITISH COUNCIL

About us House rules Privacy and cookies Freedom of information Terms of use Technical requirements Russia Notice

Step 3



BRITISH COUNCIL | Learning Hub

Create new password

A password reset link will be sent to the Parent's or Teacher's email address.

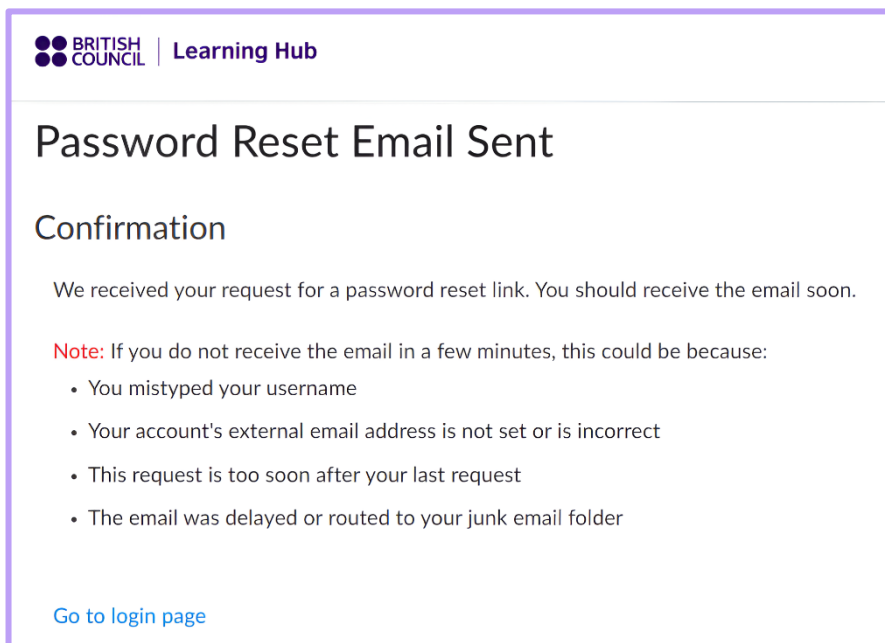
Username (learners & teachers) or email (parents) *

Submit **Cancel**

To create a new password, enter your email address for parent account or your child's student ID for student account, then click 'submit'

When entering the student ID add "LK00" in front (eg: LK006123456)

You need to do this for both student and parent accounts.



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Password Reset Email Sent

Confirmation

We received your request for a password reset link. You should receive the email soon.

Note: If you do not receive the email in a few minutes, this could be because:

- You mistyped your username
- Your account's external email address is not set or is incorrect
- This request is too soon after your last request
- The email was delayed or routed to your junk email folder

[Go to login page](#)

You will then see this a message, which confirms that your password reset link has been sent to your email address (email address provided to British Council).

Please remember that you need to do this for both student and parent accounts.

If you forget your password, you can get a new one by following the same steps above.

Step 4

From: **British Council Learning Hub** <system-noreply@learninghub.britishcouncil.org>

Date: Tue, 18 Nov 2025, 13:32

Subject: Create New Password - British Council Learning Hub

To:

Hi

To create a new password for British Council Learning Hub, click the link below (or copy/paste the link into your browser) and follow the on-screen instructions. Note that the reset password link expires 72 hour(s) after your initial request.

<https://learninghub.britishcouncil.org/d2l/lp/resetPassword/ResetPassword.d2l?token=aXMCAAAAAADlurDjXCpZPnu4gMmtf73LYuY84g%3d%3d>

This is an example of the email you will receive. Please note that the link is valid only for **72 hours**.

Click on the password reset link.



Choose a New Password

Enter a new password. Password must be between 8 and 50 characters in length.

Username (learners & teachers) or email (parents) *

New Password *

Re-enter Password *

[View password requirements](#)

Submit

Cancel

Enter username (email address for parent account or student ID for student account)

When entering the student ID add “LK00**” in front (eg: LK006123456)**

Create a new password including uppercase letters, lowercase letters and numbers

Re-enter the created password and submit.

Please remember that you need to do this for both student and parent accounts.

Password successfully created

Confirmation

You successfully created a new password. You can now login using your new password.

[Go to login page](#)

You will see this message once the password has been created successfully.

Click “Go to login page”

Step 5

Welcome to the Learning Hub!

Log in to access your **Early Years**, **Primary Plus** and **Secondary Plus** courses.

Username (learners & teachers) or email (parents/guardians) *

Password *

Log In

[Create new password](#)

[Need help?](#)

Enter username (email address for parent account or student ID for student account) and password.

Click “Log In”



Please get in touch with the Customer Service team for further support: