

Guide for Private Candidates

Submitting Post-Results Service Requests on Schools Registration System for Cambridge International Exams

Introduction

This user guide is for private candidates who submitted their Cambridge International May-June 2025 registrations using the Schools Registration System.

This guide provides step-by-step instructions on how to submit enquiries about results on the Schools Registration System.

Post-Results Activities

Private candidates can use the Schools Registration System to submit Post-Results Service requests for the latest exam series. Please note that this service is only available for exams that have already been marked.

Once you have been informed that Post-Results Services are available, use the following steps to submit your request.

Please be advised that enquiries related to '**No Results**' or '**Pending**' statuses cannot be processed through the Schools Registration System. For such requests, please contact your local country exams team.

1. Log in to the Schools Registration System, the platform where you registered for your exams: https://schoolexams.britishcouncil.org/select-country

(If you have forgotten your password, please use the 'Forgot Password' button to reset the password.)

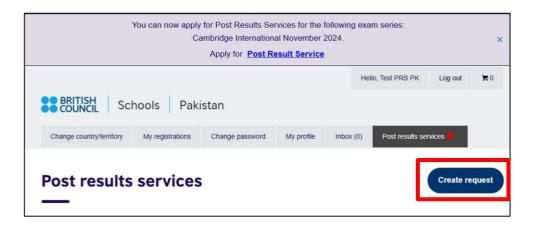


2. When you log in, you will see a notification banner at the top of the page, informing you that you can apply for post-results services for the Cambridge International May-June 2025 exam series.

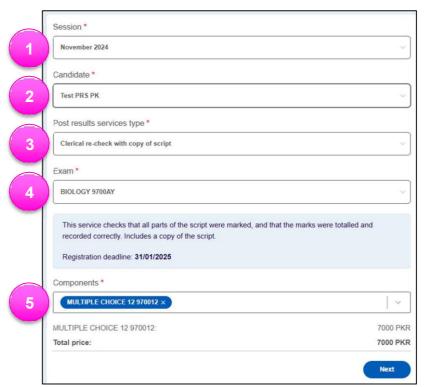
Click on 'Post Result Service'.



3. Click on 'Create Request'.



4. Complete the boxes as outlined below by selecting the relevant options from the drop-down menus.



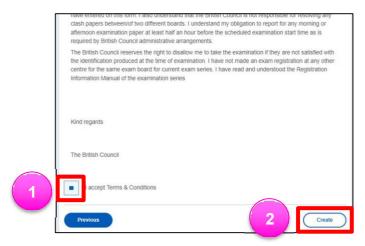
- 1 The session date.
- 2 The candidate's full name.
- 3 The type of Post-Results Service you wish to request. See below for details of the different Post-Result Services available.
- 4 The exam the request corresponds to.
- 5 The component (specific paper) the request corresponds to.

Post-Results Services:

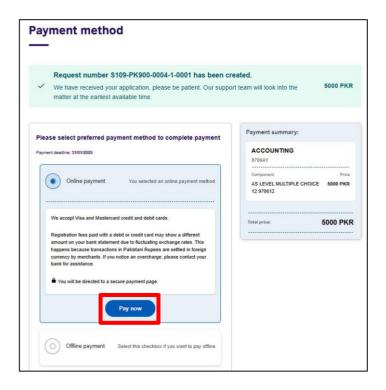
Service name	Details of service	Availability of service
Clerical re- check: Service 1	This service checks that all parts of the script were marked, and that the marks were totaled and recorded correctly.	Available for components externally assessed.
Clerical re- check with copy of script: Service 1S	The same as Service 1 but you also receive a copy of the script.	Available for components externally assessed, except for Art & Design syllabuses.
Review of marking: Service 2	A review of the original marking to check the agreed mark scheme was applied correctly. This service also includes the re-checks in Service 1. In this context, the 'original marking' means the marking used to determine the candidate's provisional result. This is often, but not always, the marking of the first examiner to mark the script.	Available for components externally assessed, except for multiple-choice question papers.
Review of marking with copy of script: Service 2S	The same as Service 2 but you also receive a copy of the script	Available for components externally assessed, except for multiple-choice question papers and Art & Design syllabuses.

Important information

- You can only submit enquiries about results at component level (ie for a specific paper sat).
- You must submit requests for all the components you wish to review within the same syllabus at the same time. The awarding organization will not accept additional component enquiries for the same syllabus at a later date.
- For clerical re-check or review of marking services, you may only select one type of review or recheck service. For example, you cannot ask for a Service 1S for one component and then a Service 2S for another component if they are in the same syllabus. You cannot ask for the same or another service for the same syllabus if a previous request has already been submitted.
- All the components you wish to review must already have been marked.
- 5. Tick the check box (1) to confirm that you accept the Terms and Conditions. Then click 'Create' (2).



6. Select the preferred payment method and confirm payment by clicking on 'Pay now'.



Please follow the following steps if you would like to pay offline:

Step 1 – Make the payment via online bank transfer to our account.

(Note: We accept ONLY Online Bank/Payment Transfers or Over-the-Counter Payments at Banks.

No Easy Pay/ATM/CDM Machine

Payments Accepted)

Bank: HSBC

Branch: PO Box 73, Colombo 1
Account Name: British Council
Account number: 001-002377-002

Narration: CAMB EAR - Registration Reference Number (shortened)

(Example: CAMB EAR - A2LK-G1234567)

Failure to mention the correct narration may result in your request not being processed

Step 2 – Email the below to LK-bankdeposits@britishcouncil.lk with the Subject Line.

"Cambridge EAR June 2025 – [Registration Reference Number]"

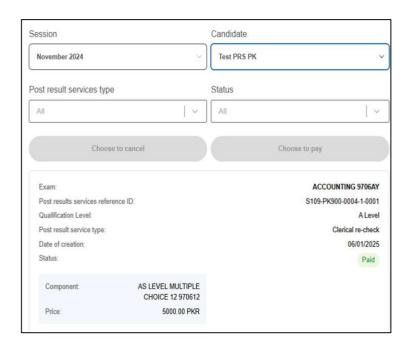
- Confirmation / Screenshot of Bank Transfer
- Please mention the request number you receive from the School Registration System in the body of the email (Example: S109-LK001-0001-0014)

7. Go to the post-results Service page and use the drop-down menus to select the relevant criteria to view the ongoing and past requests.

You will be able to check on the status of your outcome here.

Processing Timeline - Approximately 35 days from the submission acknowledgment.

The outcome letter will be sent to the email used for exam registration. In the event, you are eligible for a refund we will share instructions on how to apply for it with the outcome letter for offline payments.



Note: If you are unable to apply for EAR through the online portal, please use the platform below to submit your request

https://forms.office.com/e/RUYg6ksvWe

8. To cancel unpaid requests, click on 'Choose to Cancel' and provide the required details to proceed with the cancellation.

