

# IELTS™

## IELTS Enquiry on Results Form

### Part A

#### Notes for candidates on the submission of Enquiries on Results (EOR)

- You can choose to undertake an Enquiry on Results – which means having your IELTS test re-marked  
You must make this request within five weeks of your test date. Your test will be sent to the head office of British Council or IDP: IA for re-marking by Senior Examiners
- You can choose to have one or more parts of your test re-marked. The fee is the same regardless
- You will be charged a fee as determined by the Test Partners. You will receive a full refund if your result is changed to a higher band score
- Complete the form below and forward it with your original Test Report Form and payment to the IELTS Administrator at your test centre. The IELTS centre can inform you of the required fee
- The re-mark is done by trained Clerical Markers and senior examiners employed by British Council and IDP: IA
- British Council / IDP: IA Head Office will notify your test centre of the re-mark result. Your result will normally be available in 2 to 21 days, depending on several factors including the number of sections requested for remark. If you have not received a response after 28 days, please contact your test centre.
- You will receive an EOR letter stating your final result status. You should make all enquiries regarding the progress of your re-mark to your original test centre.

#### To be completed by the candidate

Test date:	/	/
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Centre name:		Centre number:	
Candidate name:		Candidate number:	

Candidate's address:				
Please circle the test/s to be re-marked:	Listening	Reading	Writing	Speaking
Candidate signature:				Date: / /

#### Data Protection:

British Council would like to use the information you provide to send you details of activities, services and events which we think could be of interest to you. To choose your contact preferences, please check any of the boxes below. You may also select multiple options.

- Email       SMS  
 Telephone       Post

If you do not select any of the options, we will assume that you do not want us to send you information as mentioned above. If you do, you may also unsubscribe from any option at any time. We will use your personal information based on this consent.

British Council will use the information that you are providing in connection with processing your application. The legal basis for processing your information is agreement with our terms and conditions of application.

British Council complies with data protection law in the UK and laws in other countries that meet internationally accepted standards. You have the right to ask for a copy of the information we hold on you and the right to ask us to correct any inaccuracies in that information. If you have concerns about how we have used your personal information, you also have the right to complain to a privacy regulator. For detailed information, please refer to the privacy section of our website, [www.britishcouncil.org/privacy](http://www.britishcouncil.org/privacy) or contact your local British Council office. We will keep your information for a period of 7 years from the time of collection.

# IELTS Enquiry on Results Form

## Part B

*To be completed by the local IELTS Administrator*

Name (IELTS Administrator): \_\_\_\_\_

Signature (IELTS Administrator): \_\_\_\_\_ Date:     /     /     

Payment receipt number: \_\_\_\_\_

Test Session ID: \_\_\_\_\_

IELTS, IELTS for UKVI, Computer Delivered IELTS or Life Skills: \_\_\_\_\_

**Complete the remaining sections for IELTS, IELTS for UKVI or Computer Delivered IELTS only:**

Module: [ Academic / General Training ] \_\_\_\_\_

Test version number\* Writing: \_\_\_\_\_

Test version number\* Listening: \_\_\_\_\_

Test version number\* Reading: \_\_\_\_\_

*\*Test version numbers from IWAS: go to > Test Session > Manage Test Sessions > (Select Session / Search)*

Were contingency test papers used for this session? [ Y / N ] \_\_\_\_\_

Was this an SFX session? [ Y / N ] \_\_\_\_\_

Is this application delayed because the result was withheld for investigation? [ Y / N ] \_\_\_\_\_

**Part A only to be provided to the candidate**

**Parts A and B to be provided to the respective Partner for processing of the EOR application**